TWITTER POLICY

The @InjuriesBoard Twitter account is managed by the Injuries Board communications team. We will tweet news and information about the work of the Injuries Board, information for the public about the personal injury claims process, and useful safety tips for followers on staying safe in the workplace, on the road, and in public places and, other matters of interest to the public.

Normally our Twitter account will be updated and monitored during office hours, Monday to Friday. We welcome messages and feedback from followers but we are not able to reply individually to all messages or requests we receive via Twitter.

We do not automatically follow new followers. If we do follow a Twitter account or re-tweet any tweets, this does not imply endorsement of any kind. We cannot be held responsible for tweets posted by others to the Injuries Board Twitter feed.

Sending a message via Twitter will not be considered as contacting the Office for official purposes including a formal commencement of a claim for personal injury compensation and we will not be obliged to monitor or respond to requests for information through the Twitter channel. Please do not include any personal information, or details of your claim in your tweets to us. To submit a personal injury claim through the Board you must complete an application form online at www.injuriesboard.ie; or submit an application by post; or contact a representative of Injuries Board on LoCall 1890 829 121.