



# CONFERENCE 2024

TWENTY YEARS ON – THE CHANGING  
PERSONAL INJURIES ENVIRONMENT

Thursday, May 9th 2024

#InjuriesRes24



# SCHEDULE

8:30 Registration and networking

9:10 **Welcome from Conference MC**, *Geraldine Herbert, Motoring Editor, & Columnist*

## Session 1

9:15 **Conference Opening**

**Opening Address and Introduction** by *Dermot Divilly, Chair, Injuries Resolution Board*

**Keynote Address**, *Mr Dara Calleary, T.D., Minister of State for Trade Promotion, Digital and Company Regulation*

9:50 **Mediation at the Injuries Resolution Board**, *Hilary McGouran, Head of Mediation, Injuries Resolution Board*

10:00 **Resolving injury claims: looking around and looking forward, reflecting on reform in the UK**

*Tony Allen, Former Director of CEDR, Solicitor and Mediator*

10:30 **Q&A**

10:40 *Break - Tea and coffee*

11:00 **British Columbia's Civil Resolution Tribunal – Online Dispute Resolution & Personal Injury Claims**, *Shelley Lopez, Civil Resolution Tribunal Acting Chair and Vice Chair & Lauryn Kerr, Civil Resolution Tribunal Legal Counsel*

11:25 **Personal injury trends and challenges: Insights from Australia**

*Genevieve Grant, Associate Professor Faculty of Law and Director Australian Centre for Justice Innovation, Monash University - University of Melbourne*

12:00 **International panel discussion and Q&A** - Moderated by *Geraldine Herbert*

12:30 **The injured party experience – a different perspective**, *Maureen Gallagher, Manager, Rehabilitative Training Unit, National Rehabilitation Hospital, Chartered Counselling Psychologist PsSI*

*Lunch*

# SCHEDULE

## Session 2

- 14:00 **Afternoon Keynote Address, Mr. Neale Richmond T.D**, Minister of State for Financial Services, Credit Unions and Insurance
- 14:20 **The Personal Injuries Guidelines - Review of Outcome from Supreme Court Judgements**  
*Úna Cassidy BL, Junior Counsel*
- 14:40 **Panel discussion - Realising the potential of the Guidelines and Other Reform measures**  
*Panel Chair: Colm Forde, Assistant Secretary - Commerce, Consumer and Competition Division, Department of Enterprise, Trade and Employment. Panellists: Moyagh Murdoch, CEO, Insurance Ireland, Brian O'Connor, Head of Claims, Aviva, Brian Hanley, Alliance for Insurance Reform, Michael Corrigan, Corrigan and Corrigan Solicitors*
- 15:40 **Learning from Research and Data**  
**Amárach Research – Survey Results**  
*Gerard O'Neill - Chairperson Amárach Research*  
**Not just a statistic: The personal and economic cost of accidents in Ireland**  
*Lauren Swan, Head of Research and Policy, Injuries Resolution Board*
- 16:10 **Reflecting on Injuries Resolution Board's last twenty years**  
*Rosalind Carroll, CEO, Injuries Resolution Board*
- 16:30 **Conference Close, Geraldine Herbert**

