Notes to editor:

About the Injuries Board

The Injuries Board is the independent statutory body which makes personal injury compensation awards. The Board is self-funded predominantly through fees charged to those who otherwise would be sued through a costly litigation system in respect of personal injuries arising from motor, workplace and public liability accidents.

Claims can be made direct to the Injuries Board via:

- Phone: Lo-Call helpline on 1890 829 121 between 8am and 8pm from Monday to Friday
- Online at www.injuriesboard.ie, 24 hours per day, every day
- By Post to: InjuriesBoard.ie, P.O. Box 8, Clonakilty, County Cork. Information on the claim process is available via our new smartphone app

Awards continue to be delivered faster and more cost effectively than the previous litigation based system. The Injuries Board model has to date delivered direct and indirect savings of €1bn to the economy.

By law, personal injury claims (with some minor exclusions) must come to the Injuries Board for assessment regardless of whether the claimant has legal representation or not. Direct claimants can have their claim assessed for a refundable fee of €45. In assessing claims the Board makes no distinction between a direct applicant and a claimant with representation who can typically pay an intermediary the equivalent of up to 10% or more of the value of the